1. In the beginning Ozzie wants to have silence and for the boy to be calm.
2. They get the boy to be calm but not silent.
3. Yes. Ozzie wants to be friends and guide the character.
4. Ozzie gives him some advice and tells him to think about Lincoln and not to think about things that her mom wants to do.
5. The climax is when they’re talking about Lincoln and get to know more about her.